Smartpark
Parking Management Software

PARKING SYSTEMS
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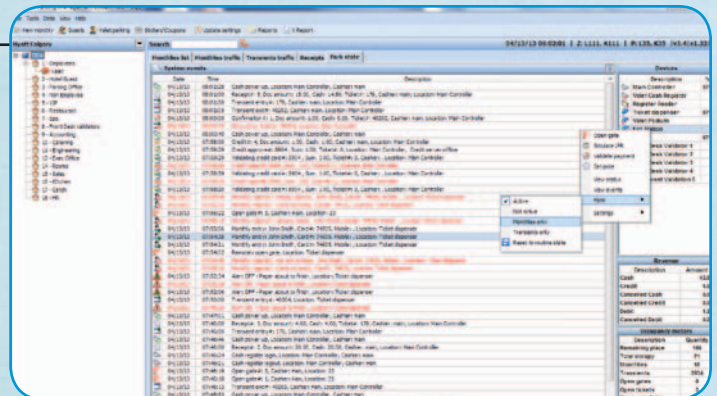
SMARTPARK
Parking Management Software

Property owners and managers are looking for a facility management system that is reliable, feature rich, flexible and that does not require frequent and costly upgrades to remain operational. They are also looking for straight forward solutions to their operational challenges.

TIBA Smartpark is the answer they've been looking for! Whether your property is an office building, hotel, medical center or a mix-use development, Smartpark has the intelligent solutions custom tailored to manage these types of facilities. Smartpark is a scalable product from a single facility to an entire city parking system.
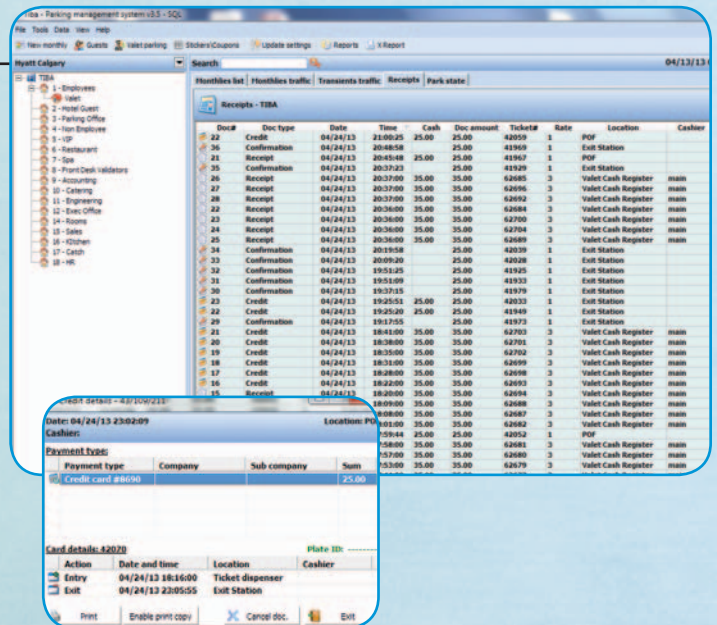
Monitoring and Control

With Smartpark, operators can monitor and control all aspects of their facilities including occupancy, system alarms, VMS signs, equipment status, and lane traffic. They can also open/close barrier gates, restart lane equipment, or even send a new fee to a pay station. Additionally key facility personnel can receive email alerts and/or reports for virtually any system activity.

Revenue Management

Smartpark is your turn-key facility management solution including real time transactions, ticket tracking, occupancy counts, alarm monitoring, parking rate programming, coupons, validations, zone counts, sign controls and much more. From a single dashboard monitor system alarms, revenues transactions, equipment status, cardholder traffic, open tickets and facility occupancy. See it all locally, on the web and from your smartphone. Validation and coupon management and production is made simple cost effective with an integrated module that comes standard with Smartpark.

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Validation Solutions

TIBA Smartpark offers a wide range of intelligent validation solutions. In Smartpark, merchant accounts and sub-accounts are created in the database. An unlimited amount of merchant accounts can be created in Smartpark. Additionally the validation types are created, i.e. one-hour free, $1 discount. The validation types are created once and are available and can be utilized by any merchant account. After the validation profiles are created they are available for all applications including; barcode stickers, coupons (chaser tickets), QR codes, online desktop units, self-service units, off-line desktop units and for web client accounts.

Web Validation · Off-Line Validation · On-Line Validation · Pre-Paid · Chaser Tickets · Discount Stickers · Merchant

Access Control

Parking access today requires a wide range of controls and billing options that provide owners and facility managers the flexible solutions to bring in new business. Smartpark is your enterprise parking access control solution. Whether it's a single, monthly contract account or an entire company, Smartpark provides intuitive access control management. Take advantage of the latest and greatest credential technologies such as LPR, AVI, QR and chip card, the choice is yours. Smartpark supports cardholder payments and value card re-charge at pay-on-foot stations in our standard product.

Standard Features:

- Debit/Value Card
- Shared accounts
- Corporate accounts
- Tenant management
- Automatic-activation

Reporting

Smartpark provides a full complement of reports for all aspects of your facility including transient, monthly, valet, hotel, pre-paid and event activity. TIBA Smartpark provides real-time revenue reporting on a local and enterprise scale. Additionally Smartpark tracks hourly occupancy, entry/exit statistics, transient transactions and contract activity. All reports can be exported to excel, word, PDF, text files and other formats.

Additional Modules

Valet Parking

SmartValet is your turn-key valet solution for; off-site valet parking, valet-assist within a garage and front door hotel applications. Smartvalet fully integrates valet parking and self-parking effectivly and affordably. SmartValet tracks attendants, vehicles, revenue and overnight hotel guest parking.

Hotel Guest Solutions

HotelConnect is a seamless interface to the hotel property management system (PMS). The hotel authorizes parking at the front desk and insures that the guest is billed. The guest can then enter and exit the facility with their room key. TIBA also functions with the new RFID room keys.

LPR Systems

LPR Connect is your value added license plate recognition solution. LPR Connect is reliable, affordable and seamlessly integrates with Smartpark. LPR Connect is an excellent choice for airports, office buildings, shopping malls, mixed-use developments and universities.

Web Reservations

Pre-Paid parking reservations is one of fastest growing programs in the industry. Whether you use a pre-paid service or have your own ecommerce website. TIBA can seamlessly integrate pre-paid web reservations with a single TIBA PARCS system location or an entire city.

Loyalty Programs

TIBA's frequent parker program allows owners to give patrons reward points for utilizing their facility(s). The system is configu-rable to award points based on elapsed time or dollars spent in the facility. The Loyalty program is web based and is branded with your company information.

Pay-By-Phone

Metropolitan areas throughout North America are introducing Pay-By-Phone as a payment option for parking fees. TIBA puts this option in the owner's hands to keep up with the competition. Whether it's a pre-paid reservation or a central payment option, TIBA is the smart choice for Pay-By-Phone.

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